

CHG Healthcare's Journey to Enterprise Technology Management with Oomnitza

CHG Healthcare is the nation's largest physician staffing company and have been included on Fortune magazine's list of the "100 Best Companies to Work For" each year for more than a decade. Amidst nearly 20% yearly growth and transitioning to a mobile workforce during the pandemic, CHG faced multiple challenges in managing their vast array of technology assets using outdated, manual methods. This led to inefficiencies in technology lifecycle management, challenges in meeting compliance requirements, and difficulties in reclaiming and redeploying assets effectively.



“Implementing Oomnitza has been transformational. Our team is more organized and capable of promptly addressing questions. It has truly been a game changer for us.”

Challenges

- Reliance on **manual processes and spreadsheets** for managing enterprise technology assets
- Difficulty in preparing for IT audits and **validating compliance with NIST, SOC-2, and HIPPA** due to inaccurate inventory controls
- Challenges in providing accurate and up-to-date data for **effective management and optimal usage** of technology assets
- **Inefficient use of IT budget**, characterized by struggles in reclaiming and repurposing laptops, and paying for unused software licenses

Outcomes

- Unified, **single pane of glass inventory controls**, replacing the need to gather data from numerous scattered sources and IT systems
- Advanced **planning and forecasting capabilities**, enabled by readily accessible, up-to-date technology data
- **Strengthened security posture**, acting as a bridge between various security tools, improving **compliance adherence and audit readiness**

“The implementation of Oomnitza marked a turning point in our approach to endpoint security and compliance. With Oomnitza's Enterprise Technology Management solution, we gained a much better understanding of our security status and were able to expedite our compliance initiatives effectively. This strategic enhancement has been pivotal in strengthening our overall compliance framework.”

“Personally, this is precisely the solution I envisioned bringing to CHG from my first day. Additionally, Oomnitza has enabled our team to track assets and software, while also providing the crucial link to our ticketing system that was missing. We are delighted with our choice of Oomnitza and consider them part of our family.”

By implementing Oomnitza's solution, CHG Healthcare was able to transform their approach to enterprise technology management. This allowed for advanced planning and forecasting, strengthened security posture, and simplified IT processes, leading to a substantial return on investment and enhanced operational efficiency. The success of the ETM implementation is evident in the significantly improved management of CHG's technology assets, making IT operations more agile and responsive to the needs of the business.

Read the full case study here »



oomnitza

© 2023 Oomnitza, Inc. All rights reserved.
All trademarks are the property of their respective owner(s).
04/24